It's easy to switch to 1Password



Protect your team and business with industry-leading security and encryption, designed with the safety and privacy of your data in mind.

1Password leads with transparency and a customer-first approach. With dedicated onboarding and customer success teams on hand, we're with you on every step of your migration journey, making sure you have a seamless transition to better online security.

Why switch to 1Password Business?

1Password encrypts your vault data in a fundamentally different way



Unlike other password managers, we encrypt your data using a dual-key approach that's unique to 1Password. Our dual-key encryption keeps your information safe – even a breach of 1Password's systems would pose no threat to your vault data.

Owned by you, inaccessible to us



Everything we do is engineered to minimize what we know about you and the things you store in 1Password. We never see your account password or Secret Key, and our encryption extends to metadata about your vaults, not just their contents. This ensures that even if someone were to breach our systems, they would obtain nothing but indecipherable gibberish. We can't disclose what we don't know, even by accident.

Securing your data at rest and in transit



<u>Secure Remote Password (SRP)</u> protocol allows us to authenticate without sending your keys over the network. This prevents thieves from intercepting them in transit, and protects you from impostors trying to steal your credentials.

You don't have to take our word for it



Our security model is regularly **audited by third-party security experts** across the industry, and we offer the <u>largest bug bounty</u>
program among password managers to ensure our security model is
constantly updated to protect customers against evolving threats.

Features	1Password	LastPass	Keeper	Bitwarden	Dashlane
Two-key derivation (account password + Secret Key) Instead of relying on an account password alone, 1Password uses unique dual-key encryption. Without both keys, no one can access your account – not even us.		X	x	x	X
Secure Remote Password (SRP) SRP allows 1Password to authenticate your credentials without sending them over the network where they could be intercepted.	⊘	x	x	x	x
Vault encryption Your data is guarded by tamper-proof protection on our servers – even in the unlikely event of a breach.	⊘		⊘	⊘	
URL encryption Prevent an attacker from knowing which websites you frequent, mitigating the risk of targeted phishing attempts.		x	⊘	⊘	
Item title encryption Protect sensitive information within item titles so attackers wouldn't know a credit card from a cookie recipe.	⊘	x	⊘	⊘	⊘
Vault title encryption If your vault titles contain sensitive information, like your kids' names or confidential project titles, neither 1Password nor a potential attacker could read them.		X	⊘		

Our Onboarding and Customer Success teams are ready to help



1Password's **dedicated Onboarding team** provides world-class support to each customer, along every step of your migration journey with us. We're here from your first call and demo, driving additional user adoption, and training, **all at no additional cost**.

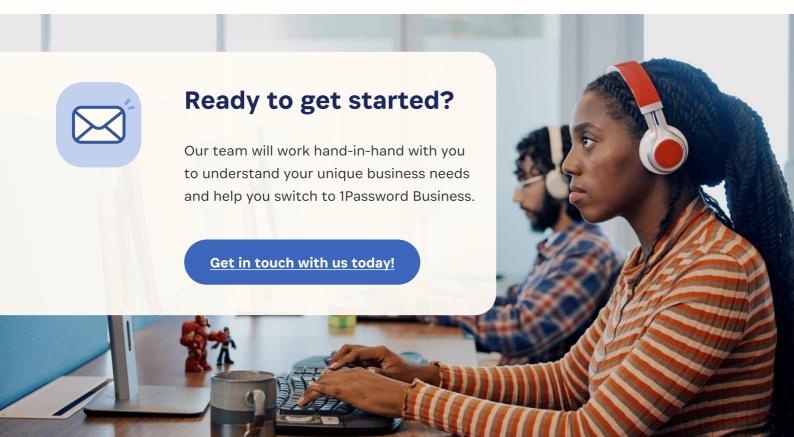


It's **easier than you think to migrate your data** from other password managers to 1Password. Our <u>simple migration process</u> and <u>custom script</u> moves and organizes your data quickly so you can be up and running from day one.



During your migration experience, you'll have access to:

- An Account Manager to discuss your unique business needs and create a plan for your business.
- An **Onboarding Specialist** to support a quick and seamless migration to 1Password, while arming you with the resources and training you need.
- A **Customer Success Manager** to assist with employee adoption so your team can get the most out of 1Password.
- Priority Technical Support to work through any technical issues or inquiries.



Support level *	1Password	LastPass	Keeper	Bitwarden	Dashlane
Free onboarding and training For any Business customers with 75 seats and above, we offer a seamless onboarding experience, with customized setup, training, guided tours, and migration support tailored to your business' needs. This support is complimentary and available at anytime during your 1Password subscription.		x	x	x	x
Dedicated Customer Success Our world-class Customer Success team is here to help you get the most out of 1Password. Business customers with 75 seats and above can get support with driving adoption, ensuring regulatory compliance, and understanding best practices. This support is available at any time during your 1Password subscription.				x	*for 50+ seats
Support documentation Get step by step help with our robust library of self-serve articles. Find guidance for a variety of commonly encountered scenarios.	⊘	⊘	⊘	⊘	⊘
Live chat support Get help fast with our live chat tools. Connect with our sales team, book a meeting with 1Password, or create a support ticket in moments.	⊘	x	⊘	⊘	×
Dedicated email support Reach out with any technical or product issues and our dedicated in-house team of support experts will be glad to help.	⊘	X	⊘	⊘	⊘
Dedicated phone support If you prefer, get real-time support over the phone for quick, personalized assistance.	⊘	X	⊘	⊘	⊘

Sources

*Features

LastPass Security Model Snapshot, LastPass Security: What You Need To Know, LastPass Technical and Organizational

Measures, LastPass Security Model, LastPass - Notice of Security Incident, Keeper: Zero-Knowledge Encryption. Why it

Matters., Keeper Security, Keeper Encryption Model, Bitwarden Security White Paper, Bitwarden Vault Data, What data does

LastPass encrypt?

*Support level

What levels of customer support does LastPass offer?, LastPass Support Page, LastPass Pricing Page, Success Starts Here with LastPass Onboarding, Keeper Support Contact Form, Keeper Training and Support, Keep Professional Services & Support, Bitwarden Support Page, What type of support does Bitwarden offer?, Rolling out Bitwarden to your Organization, The answer is Bitwarden, Bitwarden Contact Form, Teams and Migration Guide, Bitwarden Customer Success Specialist, Bitwarden Business Product Page, The Benefits of a Dashlane Team or Business Trial, Dashlane Help Centre, Choose a Dashlane plan for your business, Dashlane Contact Form, Dashlane About Customer Support, Dashlane Pricing, Get Started with Dashlane Starter, Team, and Business Plan for Admins, 2 New Ways Dashlane is Supporting Customers, Dashlane Starter, Team, and Business features