

## **SUBPROCESSOR LIST**

As of **December 6, 2023** we have updated the list of third-party service providers who are sub-processors of 1Password as follows:

<b>Service Provider/Sub-processor</b>	<b>Processing they perform</b>	<b>Location of Servers</b>
Adobe, Inc. (Marketo)	Email dispatch with customers	USA
Aircall.io, Inc.	Customer support	USA
Alphabet, Inc. (Google)	Customer support intake through email	USA
Amazon Web Services, Inc.	Hosting platform	USA, EU, Canada <sup>1</sup>
Avalara, Inc.	Customer support for Tax Compliance	USA
Calendly LLC	Customer support (calendar invite tool)	USA
Cerb.ai (Webgroup Media LLC)	Customer support	USA
Datadog, Inc.	Cloud monitoring support	USA
DocuSign, Inc.	Customer support (contract execution)	USA, EU, Canada <sup>2</sup>
Drift.com, Inc.	Customer support	USA
Front App, Inc.	Customer support	USA
Gong.io Inc.	Customer support	Israel
Oracle Corporation (Netsuite)	Customer support (billing/payment tool)	Canada
Postmark, Inc.	Customer support	USA
Salesforce, Inc.	Customer relationship management (customer communications)	Canada
Sentry.io (Functional Software, Inc.)	Bug/error reporting tool	USA
Slack Technologies, Inc.	Instant messaging tool for Customer support	USA
Stripe, Inc.	Customer billing and payment processing	USA
Tesorio, Inc.	Customer support (email related to billing and accounts receivables)	USA
ZenDesk, Inc.	Customer Support	USA
Zoom, Inc.	Video conferencing tool used for Customer support	USA, EU, Canada, Netherlands <sup>3</sup>

*When transferring Personal Information out of the EU/EEA, we work to ensure that the third-party partners, vendors and service providers to whom data transfers are made have implemented appropriate transfer mechanisms, such as Standard Contractual Clauses, to protect the personal information transferred.*

<sup>1</sup> The entity country for this subprocessor will depend on the Service Region chosen for your 1Password account, with the exception of when using item sharing, which will be temporarily hosted in the EU by default as long as the item share lasts.

<sup>2</sup> The entity country for this subprocessor will depend on what region the documents are being sent to/from.

<sup>3</sup> The entity country for this subprocessor will depend on where the Zoom service is being utilized.