

1PASSWORD LIST OF SUB-PROCESSORS (EFFECTIVE MAY 2, 2024)

To support the delivery of the 1Password Services, 1Password uses Sub-Processors that may store and process personal data of 1Password's Customers. This page provides important information about the identity, location, and role of our Sub-Processors.

Service Provider	Processing Activities	Location of Entity	Location of Servers	Transfer Basis
Ada Support Inc.	Customer support	Canada	USA, Canada	DPA with Model Clauses
Adobe, Inc. (Marketo)	Email dispatch with customers	USA	USA	DPA with Model Clauses
Amazon Web Services, Inc.	Hosting platform	USA	USA, EU, Canada ¹	DPA with Model Clauses
Cerb.ai (Webgroup Media LLC)	Customer support	USA	USA	DPA with Model Clauses
Datadog, Inc.	Cloud monitoring support	USA	USA	DPA with Model Clauses
Iterable, Inc.	Email dispatch with customers	USA	USA	DPA with Model Clauses
Kolide, Inc.	1Password Affiliate	USA	USA, Canada	Intragroup DPA with Model Clauses
Postmark, Inc.	Customer support	USA	USA	DPA with Model Clauses
Salesforce, Inc.	Customer relationship management (customer communications)	Canada ²	Canada	DPA
Sentry.io (Functional Software, Inc.)	Bug/error reporting tool	USA	USA	DPA with Model Clauses
Stripe, Inc.	Customer billing and payment processing	USA	USA	DPA with Model Clauses
ZenDesk, Inc.	Customer Support	USA	USA	DPA with Model Clauses

¹ The entity country for this Sub-Processor will depend on the region chosen for your 1Password account, with the exception of when using item sharing, which will be temporarily hosted in the EU by default as long as the item share lasts.

² Please note that we contract with Salesforce's Canadian entity, Salesforce.com Canada Corporation.